

## Our Services:

- **Hospitality Skill Training**
- **Consulting**
- **Public Speaking (Motivational Inspirators)**

## The major in “Telu” Hospitality Consulting

1. **KPI (Key Performance Index)** – We help you to review the existing KPI, to review and to prepare a new one refers to the Vision and Mission of the Company.
2. **Customer Service Training Transformasi Digital** for all different levels in the company. The goal of this training is a shifting in mindset entering the industrial revolution gen 4.0
3. **Sales & Marketing in Digital Transformation**
  - Sales & Marketing Action Plan
  - Preparing Marketing Program in some product launching
  - Public Relations dan Marketing Communication Activities
  - Brand Activation/ Corporate Identity
4. **Food & Beverage Concept including necessary training dan monitoring**
5. **SOP (Standard Operations Procedure)** development. The job within the area of reviewing the SOP, revising, writing new ones. It must include role-plays on each visible task breakdowns.
6. **Copy Writing and Editing**, both in English and Bahasa Indonesia.

**TELU Consulting's commitment is to facilitate Corporate Owners and Management to communicate intensively in carrying out implementation in ongoing work.**



## About the Founder



Untuk CV bisa di cek melalui  
<https://www.linkedin.com/in/jeffrewwibisono/>

**Jeffrey Wibisono V.**, a veteran hospitality practitioner and the author of the book *Hotelier Stories Catatan Edan Penuh Teladan*, is currently entering the hospitality education industry. Jeffrey carries branding himself as a **Professional Trainer, Consultant and Public Speaking** with specialist **"Real Life Situation"** branding since October 2018.

In his previous career, Jeffrey specialised as General Manager for pre-opening boutique hotels, where his primary role was to develop, control, and convey the concept.

Jeffrey was the holder of medals and various award certificates as an achievement for his work in the field of Public Relations (PR) as well as Sales & Marketing.

## AFILIASI TRAINER dan PUBLIC SPEAKING

